



J-1 WORK AND TRAVEL PROGRAM

**JOB OFFER AGREEMENT FORM**

**Exchange Visitor ID number**

**HOST ENTITY INFORMATION**

Host Entity Name: Sea World Orlando

Site of Activity Address: 7007 Sea World Dr, Orlando, FL, 32821, United States

**JOB INFORMATION**

**Job Title** Ride Operator

**Start date - Earliest** 15 November 2023 **Latest** 31 December 2023

**End date - Earliest** 15 February 2024 **Latest** 31 March 2024

**Guaranteed salary/wage per hour before deductions** 13.00 \$ per hour

**Estimated tips** N/A

**Average hours per week** 32 - 40

**Required Interviews** Sponsor Interview, Host Interview

**HOUSING INFORMATION**

**Housing Model** Host company provided

**EXCHANGE VISITOR SECTION**

Exchange Visitor Printed Name	Date of birth
Program Start Date	Program End Date
Signature	Date

Sponsor or agency representative name

I confirm that I have read, understood, and agreed to the conditions outlined in this job offer. I agree to adhere to all Geovisions and Department of State program rules regarding employment and program participation, including the Terms and Conditions which were part of my program application. If I change jobs without receiving prior permission from Geovisions, or if I violate other Geovisions rules or J-1 program regulations, Geovisions may end my program early, and I will be required to return home. I understand that if my program ends due to regulation violations it may have a negative impact on future U.S. visa applications.

**Section 1**

**HOST ENTITY INFORMATION**

Entity name	Sea World Orlando
Web site	www.seaworld.com
Primary contact name	Rebecca Grossman
Title	International Program Recruiter
Phone 1	407-370-1621
Email	swo.internationalprogram@seaworld.com

## Section 2

### DETAILED JOB INFORMATION

Site of Activity address	7007 Sea World Dr, Orlando, FL, 32821, United States
Job Title	Ride Operator
Position details and description	<p>Ride Operator:</p> <p>As a Ride Operator, you'll provide exceptional guest service while delivering the thrills and excitement we're known around the world for. You will ensure excellent guest service by responding to and exceeding their requirements, expectations and needs. In all you do, you will consistently practice safe work habits, including the use of personal protection equipment (PPE). You will also:</p> <ul style="list-style-type: none"><li>• Monitor rides, following all safety regulations</li><li>• Test equipment before opening ride</li><li>• Ensure guests meet ride admission requirements</li><li>• Assist in loading and unloading guests from ride</li><li>• Maintain area cleanliness</li><li>• Maintain guest safety</li><li>• Answer guest questions and advise them on show times and park attractions</li><li>• Maintain a professional appearance</li><li>• Report unsafe situations</li></ul> <p>What it takes to succeed:</p> <ul style="list-style-type: none"><li>• At least 18 years of age</li><li>• Strong English language communication skills</li><li>• Exceptional interpersonal abilities</li><li>• A commitment to great customer service</li><li>• Ability to lift, carry, push and pull up to 40 lbs.</li><li>• Participation in American Red Cross and SeaWorld Parks &amp; Entertainment audit processes</li></ul>
Department	Park Operations
Work schedule Shifts may vary; Hours may be reduced depending on business needs, weather, economic situations, your performance, sick time and other circumstances.	<i>Schedule will vary between 06:00 am and 22:00 pm</i>
Average hours per week	32 - 40
Guaranteed salary/wage per hour before deductions Employers must lawfully abide by their state and local minimum wage laws for tipped and non-tipped positions. As minimum wage increases annually, even if it is in the middle of a J-1 Summer Work Travel program, employers must follow their state minimum wage laws and increase pay for any employees who's wages do not meet the new state minimum. Participants should be compensated the higher of federal, state or local minimum wage. If an employee's tips combined with their hourly wage do not meet the minimum wage requirement, the employer must make up the difference.	<b>\$13.00</b>
Is Overtime available	Yes
Overtime wage (if applicable)	1.5 x regular wage. Overtime may be offered, but not guaranteed.
Required skills	In addition to a strong command of English, this position is physically demanding and requires:

	<ul style="list-style-type: none"> <li>- Strong basic math skills with the ability to operate a cash register or POS system</li> <li>- Ability to safely lift boxes, bend and carry up to 25 pounds</li> <li>- Work in a standing position for long periods of time (up to 8 hours)</li> </ul>
English level	Good
Supervisor	Rebecca Grossman

### Section 3

#### POSITION REQUIREMENTS

Grooming	
Grooming standards	<p>Hair must be kept clean and neat. Extreme colors or styles are not permitted at work. Ambassadors working with food and in some safety-sensitive areas must pull longer hair back from the face and/or wear additional hair restraints (i.e. hair net). As noted above, any situation which requires an accommodation should be discussed with Human Resources. Facial hair must be well groomed and modestly trimmed. Facial hair may not be allowed for some jobs, such as those in which respirators are required and in areas where food handling is required. Fingernails are to be kept modestly manicured. Ambassadors working in some safety sensitive areas may be restricted in nail length. No visible piercing other than the ears and nose are allowed, with a maximum of three earrings and/or cuffs per ear. Earrings must be conservative in style, color, and shape. Ear cuffs may not exceed ½ inch in width. One small nose stud is permitted, but no rings are allowed. Gauges are allowed as long as their size is not distracting. All jewelry, including but not limited to rings, necklaces, bracelets, etc. must be conservative in style, color, and quantity. Necklaces must be kept inside the uniform shirt. Visible tattoos are permissible provided they are not perceived as offensive or inappropriate. Should a tattoo be deemed inappropriate, it must be covered by a uniform. Tattoos should not be a distraction from the uniform. Ambassadors are expected to practice good personal hygiene, with a focus on personal cleanliness. Due to close contact with guests and Ambassadors, the use of deodorant or antiperspirant is required. At times, multiple applications throughout the day may be needed.</p>
Dress code	<p>Hair must be kept clean and neat. Extreme colors or styles are not permitted at work. Any situation which requires an accommodation should be discussed with Human Resources. Facial hair must be well groomed and modestly trimmed. Facial hair may not be allowed for some jobs, such as those in which respirators are required and in areas where food handling is required. Fingernails are to be kept modestly manicured. Ambassadors working in some safety sensitive areas may be restricted in nail length. No visible piercing other than the ears and nose are allowed, with a maximum of three earrings and/or cuffs per ear. Earrings must be conservative in style, color, and shape. Ear cuffs may not exceed ½ inch in width. One small nose stud is permitted, but no rings are allowed. Gauges are allowed as long as their size is not distracting. All jewelry, including but not limited to rings, necklaces, bracelets, etc. must be conservative in style, color, and quantity. Necklaces must be kept inside the uniform shirt. Visible tattoos are permissible provided they are not perceived as offensive or inappropriate. Should a tattoo be deemed inappropriate, it must be covered by a uniform. Tattoos should not be a distraction from the uniform. Ambassadors are expected to practice good personal hygiene, with a focus on personal cleanliness. Due to close contact with guests and Ambassadors, the use of deodorant or antiperspirant is required. At times, multiple applications throughout the day may be needed.</p>
Uniform provided?	Yes
Cost to Exchange Visitor	0.00
When is uniform fee due	N/A
Screening	
Host Entity will require a drug test	No

Host Entity will provide the drug test	n/a
Description of drug screening policy	n/a
Will Exchange Visitors incur a cost for screening	No
Cost to Exchange Visitors (if applicable)	n/a
When is screening fee due	n/a
Payment	
Payment schedule	bi_weekly
Allowances, bonuses, and/or incentives	As part of the SeaWorld family, you'll enjoy a fun, fast-paced environment and great teammates, as well as: <ul style="list-style-type: none"> <li>• FREE park admission</li> <li>• Discounted park admission tickets and passes for family and friends</li> <li>• Park discounts on food, merchandise, etc.</li> </ul>
Estimated tips	N/A
Description	Housing is subject to change but will still be employer arranged housing. Details will be communicated as soon as developments are finalized
Training / Orientation	
Host Entity provides training/orientation	Yes
Description	Park Orientation, Department Orientation, On the Job Training
Will Exchange Visitors be paid during training/orientation	Yes
Length of training/orientation	10 - 15 hours
Will Exchange Visitors incur a cost for training/orientation	No
Cost to participant	N/A
When is training fee due	N/A

#### Section 4

#### HOUSING INFORMATION

If company provided housing or temporary housing is not offered, Exchange Visitors will need to secure housing after they have accepted the job offer.

Does Host Entity provide temporary housing?	No
Duration of temporary housing	N/A
Cost of temporary housing	N/A

## Housing Lead 1

Housing model	Host company provided
Gender requirement	Any
Housing type	Hotel
Housing name	Rosen Inn at Pointe Orlando
Address	9000 International Drive, , Orlando, FL, 32819
E-mail	swo.internationalprogram@seaworld.com
Phone	407-996-8585
Web Address	www.roseninn9000.com
Housing cost	20.0
How often is rent due?	Per day
Is weekly cost/rent payroll deducted?	No
Is housing deposit payroll deducted?	No
Is deposit refundable	Yes
Can housing be co-ed	No
Distance between work site and housing	1.3 miles
Transportation details	We will provide shuttles to/from work.
Description	<p>****Housing is subject to change but will still be employer arranged housing. Details will be communicated as soon as developments are finalized. ****</p> <p>Rosen Inn at Pointe Orlando is located off of International Drive within walking distance of Pointe Orlando and the Orange County Convention Center. Also within walking distance are a plethora of great restaurant and entertainment options. The hotel features 1,020 spacious rooms in multiple buildings on 26 lush, tropical acres providing families on vacation and professionals visiting on business a comfortable stay in a hotel that's close to all the major attractions.</p> <p>Rosen Inn at Pointe Orlando sets the standard for the Rosen Inn hotel family. Over the years, Rosen Inn at Pointe Orlando has been presented with several awards that solidify our customer's satisfaction.</p> <p>Housing is subject to change but will still be employer arranged housing. Details will be communicated as soon as developments are finalized.</p>
Number of beds per room	2
Number of bedrooms	50
Exchange Visitors per property	100

Exchange Visitors per room	2
Bedding and towels	No
Kitchen facilities	<ul style="list-style-type: none"> <li>•Mini-refrigerator</li> <li>•Microwave</li> <li>•Coffee maker (single cup)</li> <li>•Iron and ironing board</li> </ul>
Additional comments	<p>-We will provide shuttles to/from work.</p> <p>-Two double beds or one king bed with Simmons Beautyrest® pillow top mattresses.</p>
Housing deposit refundable	Yes
Lease required	No

## Section 5

### ARRIVAL INSTRUCTIONS

Geovisions provides Orientation to all Exchange Visitors either in the Exchange Visitors home country or in the United States. If Exchange Visitors attend Orientation in their home country, they will travel directly to the Host Entity upon arrival. If Exchange Visitors attend Orientation in the U.S., they will travel to the Host Entity after Orientation is completed.

Closest port of entry airport	Orlando International Airport
Nearest airport to site of activity	Orlando International Airport
Airport/bus/train pickup provided	No
General arrival instructions	<p>Please email your flight arrival information to Rebecca Grossman at <a href="mailto:swo.internationalprogram@seaworld.com">swo.internationalprogram@seaworld.com</a> at least two (2) weeks prior to your arrival.</p> <p>Please add your visa appointment/outcome and flight arrival information in the Participant Portal.</p> <p>Orlando International Airport then transportation to Rosen Hotel (place of housing). More detailed information will be available closer to arrival.</p> <p>Plan to reach out to your Host Company AT LEAST 2 weeks prior to arrival. You will need to confirm your flight information and arrival dates to coordinate with your employer.</p> <p>Housing check-in and and transportation options from airport to housing/work location will be provided &amp; discussed.</p>
Should Exchange Visitors contact Host Entity before arrival	Yes
Upon arrival, Exchange Visitors should report	Katie Pflingsten
Phone number	407-636-2632
Preferred arrival days	any
Preferred arrival times	9am-7pm

## Section 6

### ADDITIONAL INFORMATION

Social Security Information	
Address of the nearest social security office	5520 Gatlin Ave, Orlando
Will Host Entity provide transportation to the nearest Social Security office	Yes
Will Host Entity help Exchange Visitors make copies of the necessary documents	No
Other Social Security assistance provided	TBD

## Section 7

### POTENTIAL CULTURAL ACTIVITIES

Free Park Admission, other theme parks, museums, boat rides, golf, zoo, paddleboarding
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