



## POSITION OPPORTUNITY INFORMATION

<b>Job title</b>	Theme Park Attendant
<b>Where is this job located?</b>	Dollywood Theme
<b>Employer housing?</b>	Park Yes
<b>How many positions are available for this job at this location?</b>	4
<b>Housing dependent on employment?</b>	Yes
<b>Staff required to reside in employer arranged housing?</b>	Yes
<b>Beginning Date</b>	12/15/2023
<b>End Date</b>	03/01/2023
<b>Job description and duties</b>	<p>This position exists to provide our guests with an excellent customer service experience by operating and interacting with various carnival style games and coin operated amusements. Working in different concession stands including Forecourt, Balcony, and Portable Bar. Primary functions include customer service, selling food, drinks, and alcohol, and handling inventory and money.</p> <p>Responsibilities</p> <ul style="list-style-type: none"> <li>• Operate various carnival style games in an outdoor environment by interacting with guests, setting and cleaning props, and celebrating wins</li> <li>• Explain the rules and prizes for each game</li> <li>• Describe different sales packages to guests and demonstrate proficient selling skills</li> </ul>

- Assist in the maintenance and daily operation of any assigned location by ensuring cleanliness and display preparation functions are up to company standards
- Demonstrate an ability to maintain dependable work attendance and flexibility with assigned work schedules
- Adhere to all Amusements safety guidelines and report any safety issues to the immediate leadership
- Protect the privacy, safety, and security of our guests and coworkers by completing PCI compliance and other required training
- Record the number of games played and the number of prizes awarded
- Interact with guests through the use of microphones and various props
- Manage the stock levels and merchandising of any assigned games throughout the workday
- Actively participate in the success of the Games and Amusements team through teamwork, service, and respect for others
- Assist the immediate leadership by communicating any needed product, equipment, supplies, and helping to reduce waste
- Must be willing to have fun and create a fun and friendly environment for others
- Preparing concession stands with inventory to be sold to patrons.
- Maintain a cleaning concession area.
- Serving concession to patrons including alcoholic beverages.
- Selling merchandise.
- Accurate and responsible handling and reporting of all sales.
- Friendly and consistent promotion of all concession's promotions including reserving intermission drinks and food.
- Provide support to Front of House and client hospitality Back of House as needed.

<b>Required skills / physical demands</b>	Intermediate-Advanced English Level Required. Qualifications and Requirements: <ul style="list-style-type: none"> <li>• Able to work independently &amp; part of a team</li> <li>• Ability to work under pressure</li> <li>• Positive attitude</li> <li>• Strong work ethic</li> <li>• Can work 8-10 hours on feet</li> <li>• Must be able to lift up to 40lb</li> </ul> Must be comfortable standing outside for 6-8 hours each day
<b>Pay rate</b>	1
<b>Expected hours per day</b>	2
<b>Estimated hours per week (min 32)</b>	8 32
<b>Pay schedule</b>	weekly
<b>Can weather affect work schedule?</b>	Yes
<b>Explain weather's affect on work schedule</b>	Game park may close for weather related incidents.
<b>Overtime Opportunity?</b>	No
<b>Bonus / commission?</b>	No
<b>Is training required?</b>	Yes
<b>Explain training</b>	Students must complete one week of training with their department manager
<b>Uniform / dress code?</b>	Yes
<b>Explain uniform / dress code</b>	Provided by property. Students must bring black comfortable non-slip shoes. All shifts will be outside
<b>Are the available positions gender specific?</b>	No
<b>Please list any benefits available to the staff filling</b>	Housing is offered at \$300/month

**these positions.**

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